



Project INNOMED ESTIA 2023

Interveners: Dr. Jean-Benoit PECASTAING,
Stéphane VALES

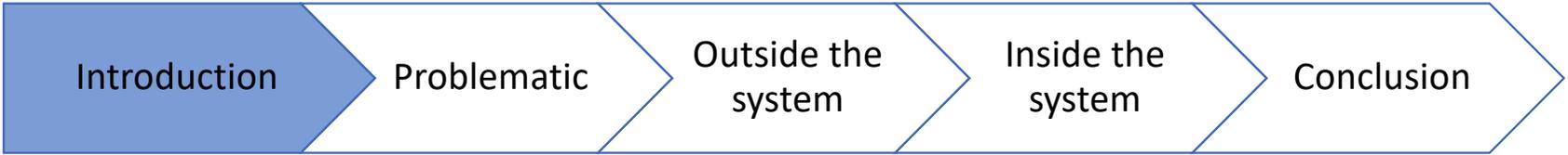
Students: Chaimae SEGHIR, Laila
ADDICHE, Maxime GIERLOWSKI, Ouiam
SADQUAOUI, Chaimae SEMMACH

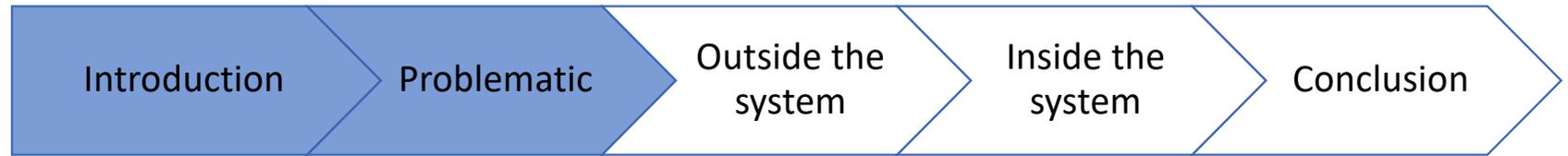


PLAN

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- I. Introduction**
- II. Problematic**
- III. From outside the system**
 - I. Analysis of the existing situation**
 - II. Mapping**
 - III. To-Be scenario**
- IV. From within the system**
 - I. Interview with Dr.PECASTAING**
 - II. Interview with Mrs.GIERLOWSKI a nurse**
 - III. Analysis of the existing situation**
 - IV. Mapping**
 - V. To-Be scenario**
- V. Conclusion**



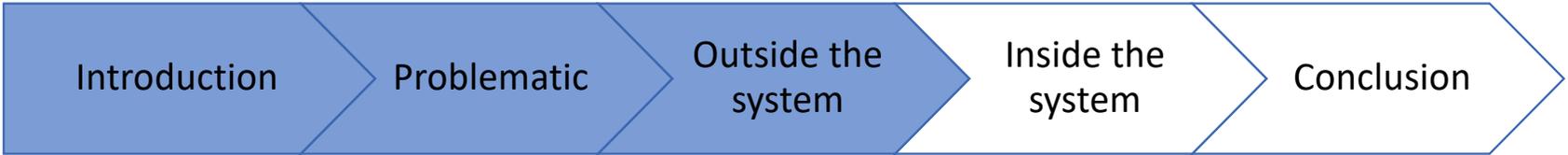


- Quels sont les tâches et les outils actuellement utilisés ?
- Comment pouvons-nous les optimiser pour améliorer et optimiser les activités du praticien ?

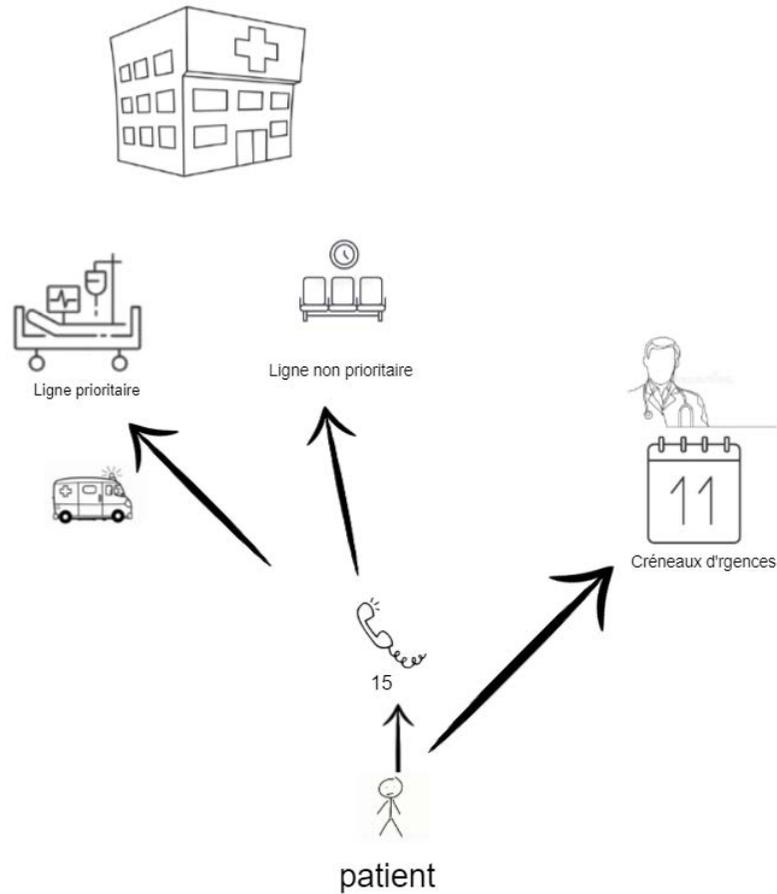


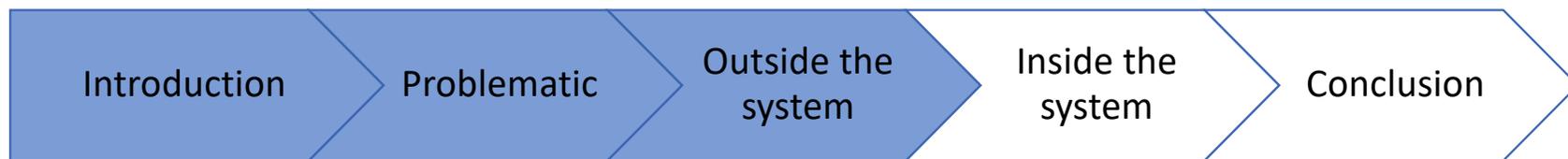
From outside the system

Interactions (patient <-> referring physician <-> specialists)



Analysis of the
existing
situation:
unscheduled
care





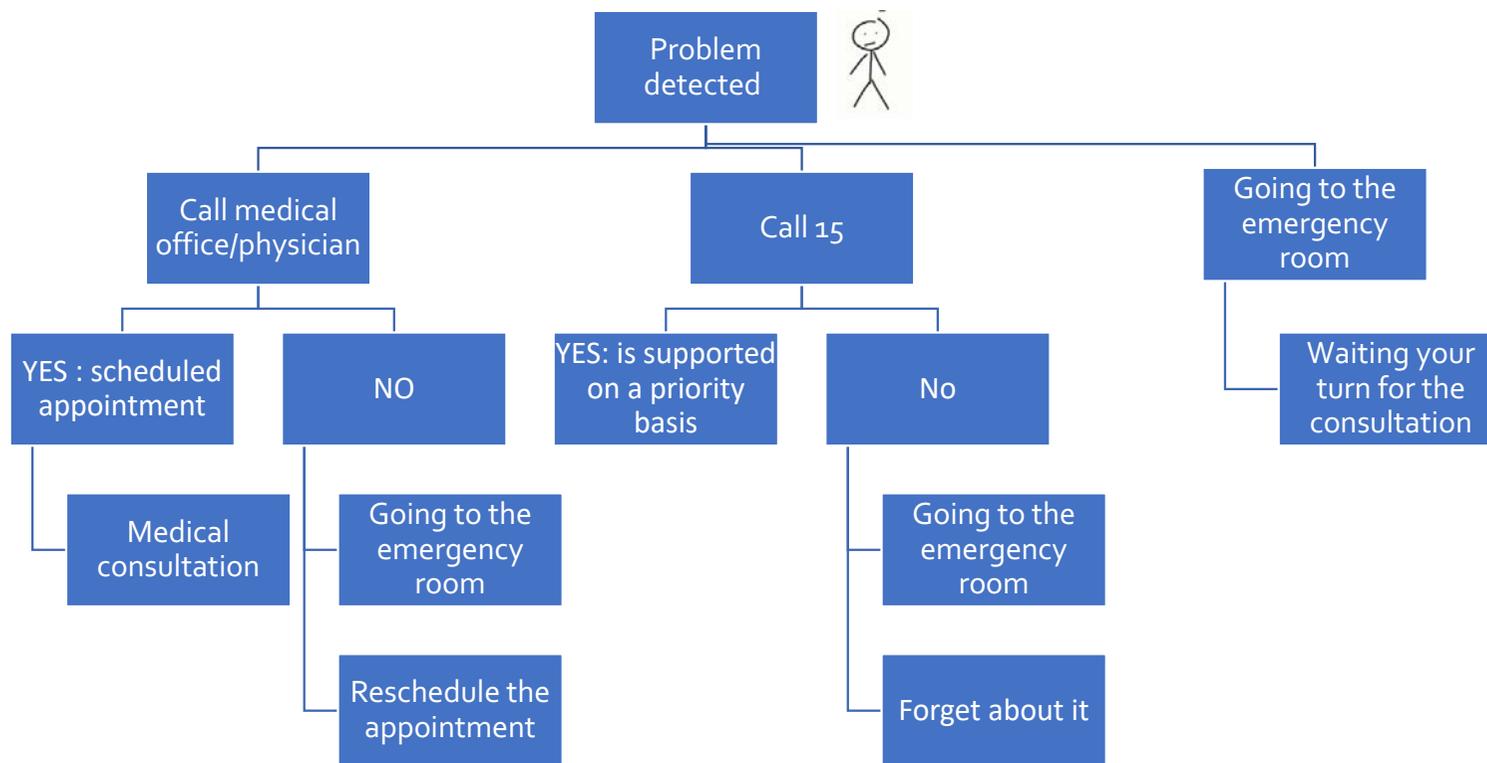
SCENARIO IS-AS / Mapping

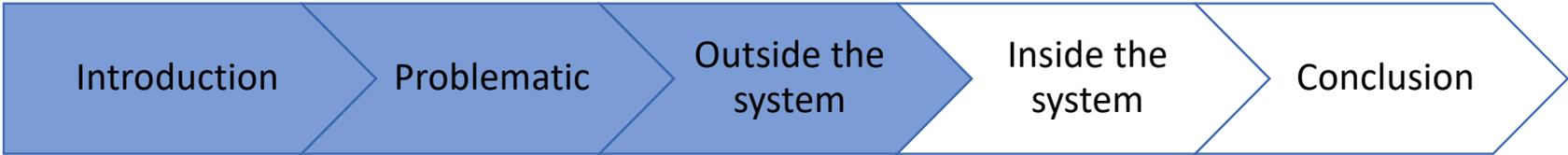
Starting point

Possible solutions

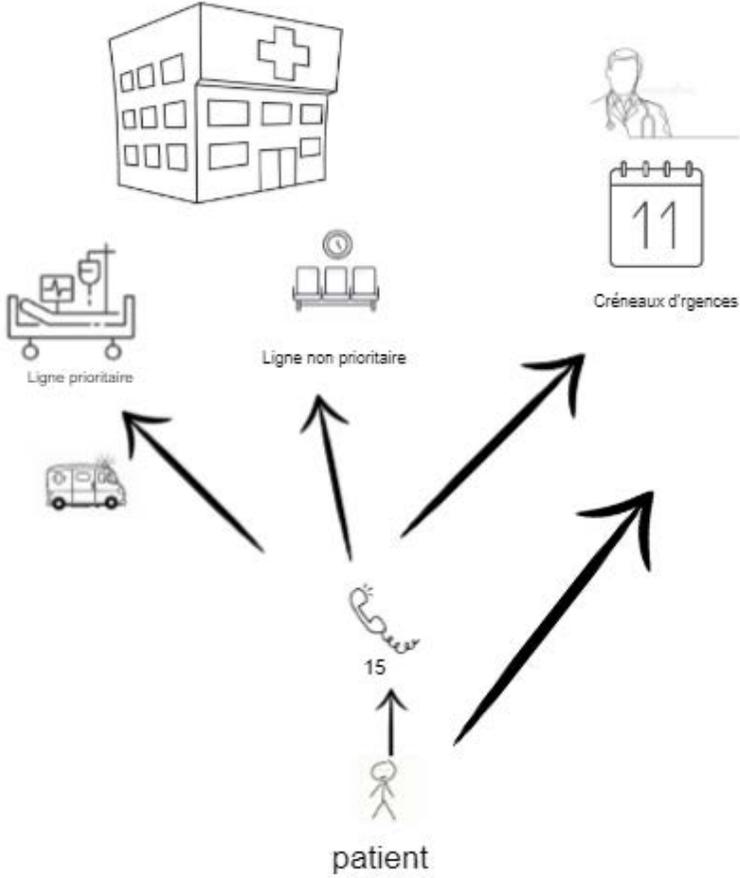
Response to the solutions

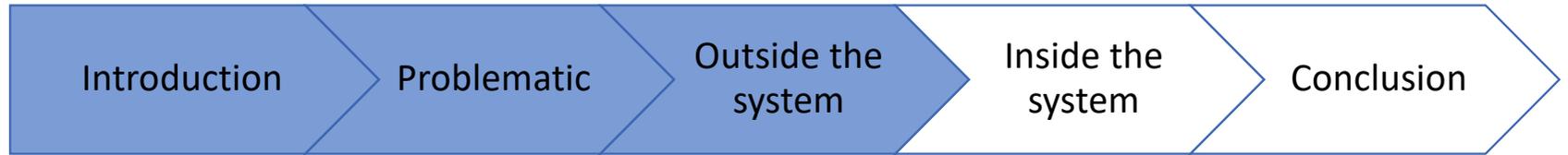
Problem results





SCENARIO TO-BE





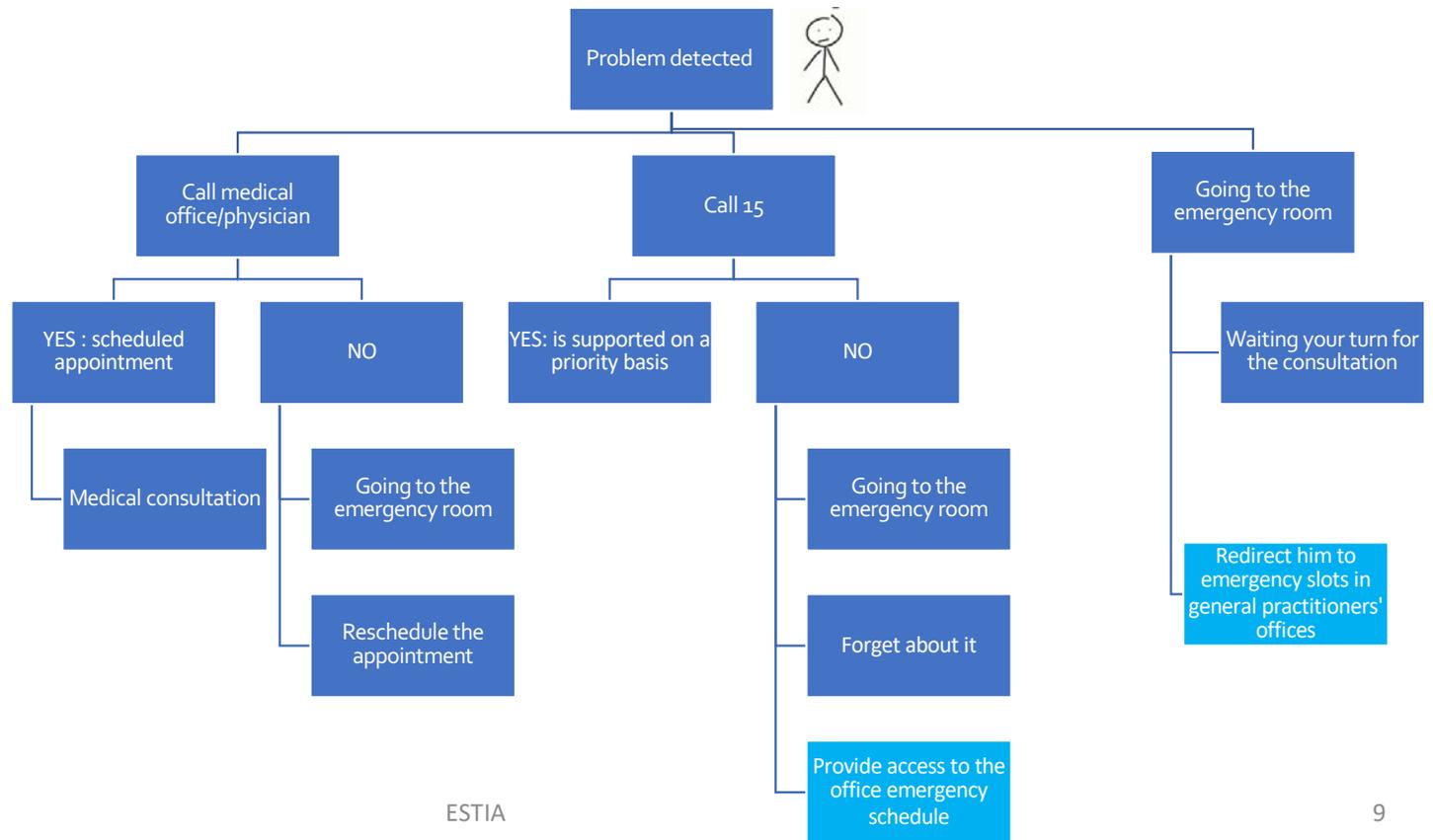
SCENARIO TO-BE

Starting point

Possible solutions

Response to the solutions

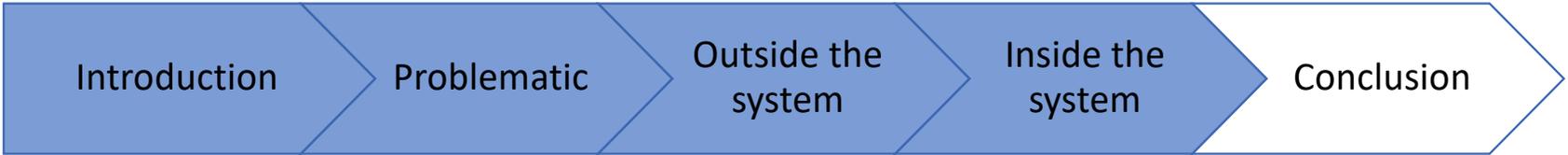
Problem results





From within the system

Interactions (referring physician <-> specialists)



Interview – Dr. PECASTAING - Used tools

Cards

- Vitale card
- Professional health card

Digital diaries

- Diary (Secure one-way emails; from doctor to patient)
- DocRendezvous (+ Agenda5)

Mobile application

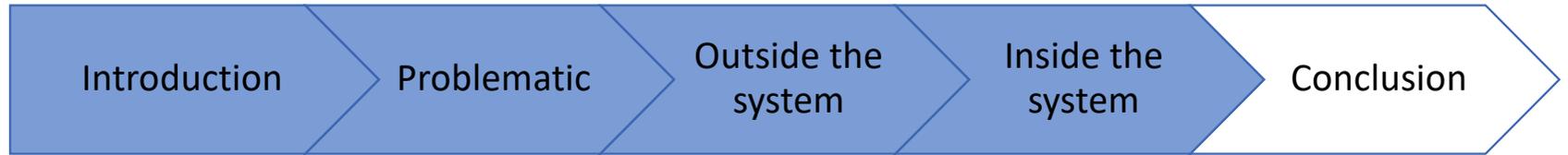
- Multidisciplinary paramedical team (secure, patient data, with restrictions, exchanges)
- PAACO Globule (patients at home, maintain contacts)

Tele-expertise software

- Omnidoc : Hospital specialists of the Basque
- Conex santé: Hospital specialists

Upcoming (end of 2024): SAS (sas.santé.fr)

- Access to care service
- Territorial care platform (shared agenda)

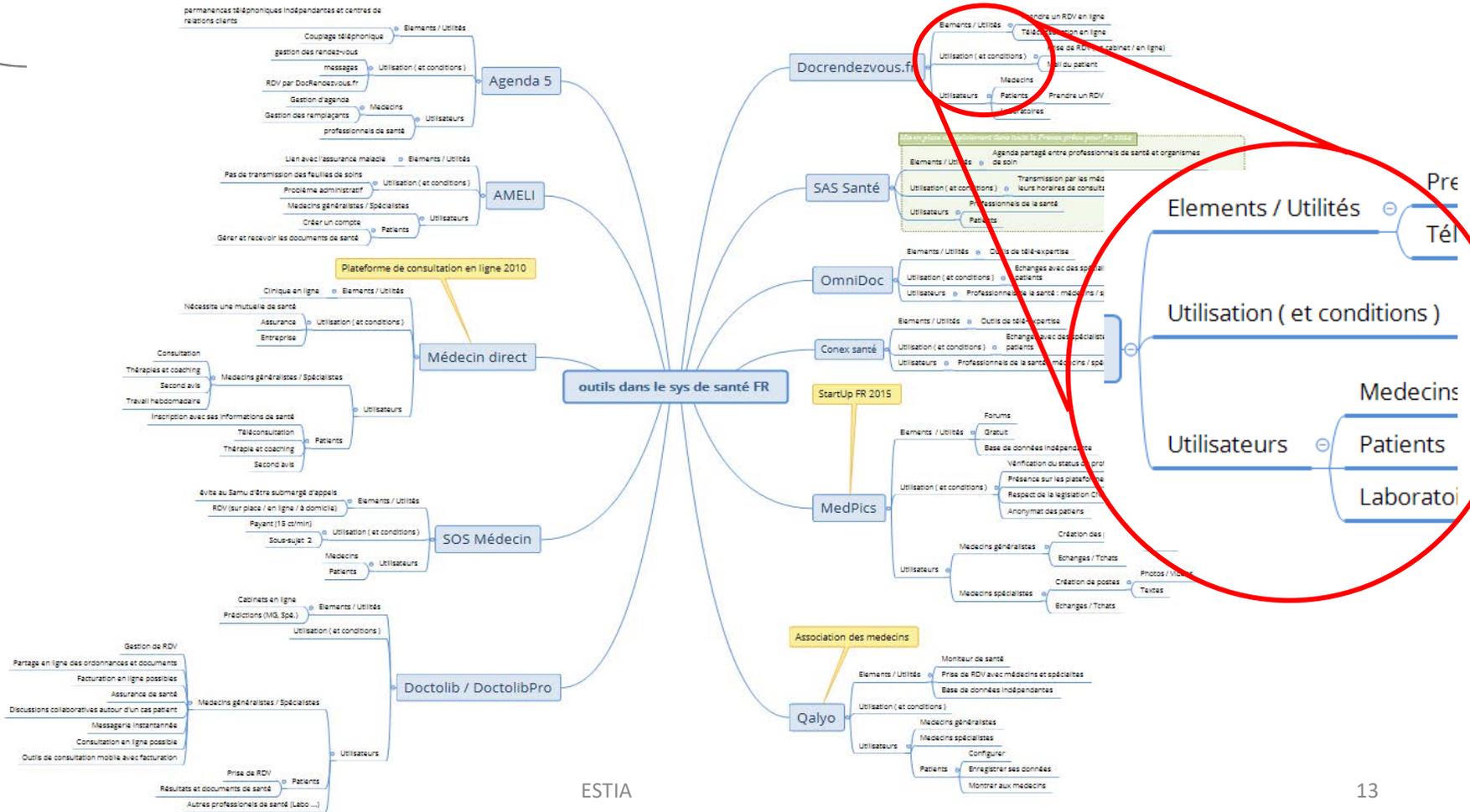
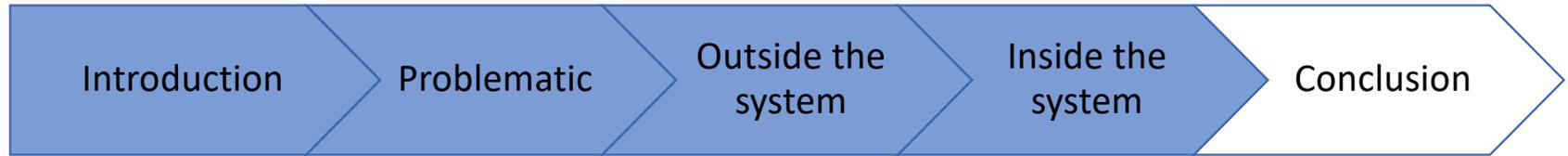


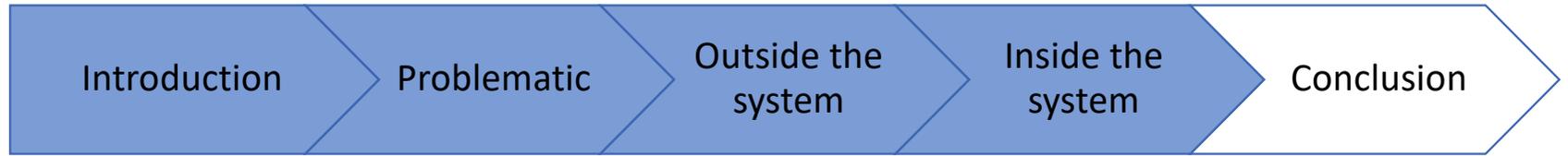
Interview – Dr. PECASTAING – scenario To-BE

- Global communication tools between different health professionals
- Two-way communication tools between patient and doctor
- Communication tools to facilitate access to care, management and sharing of care records and administrative documents

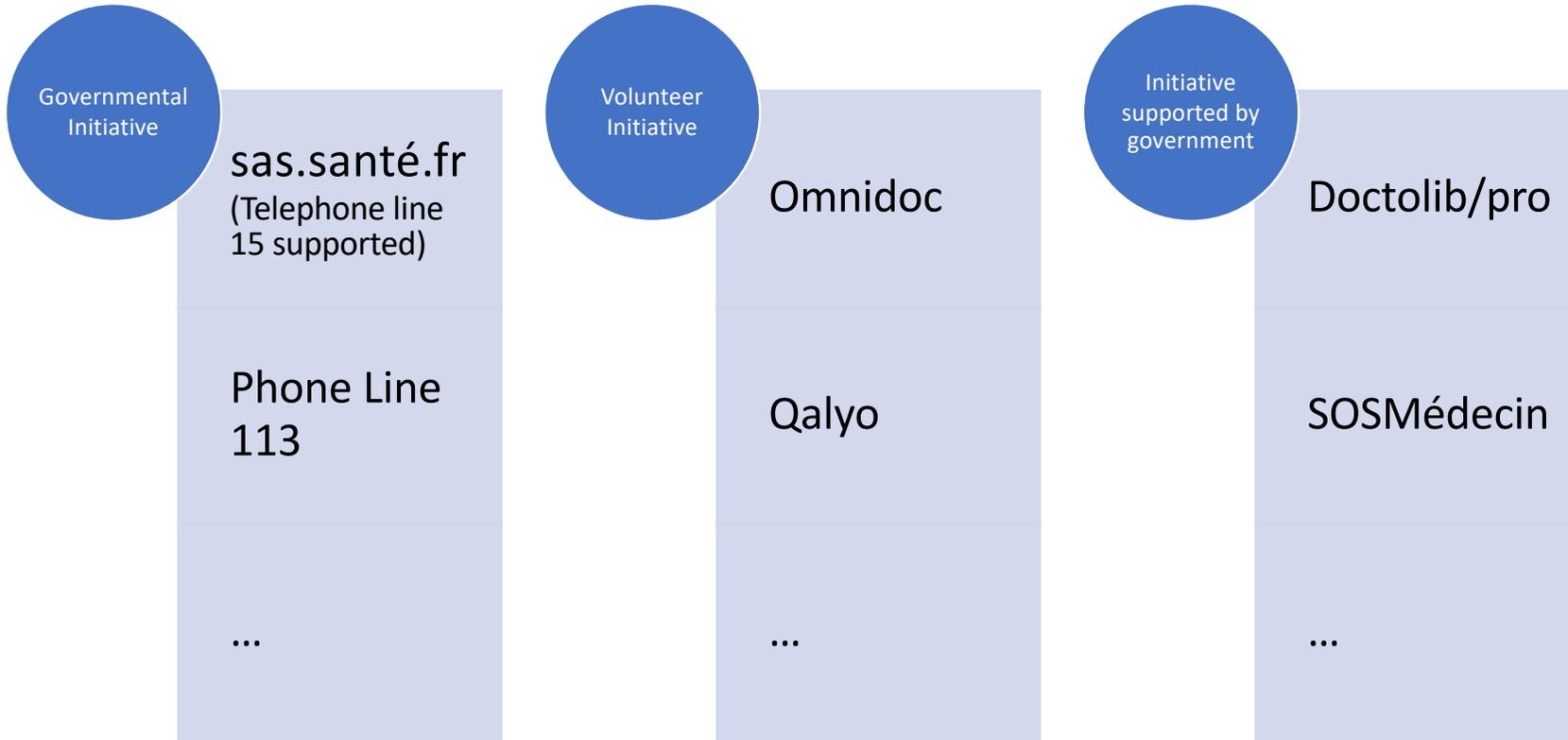


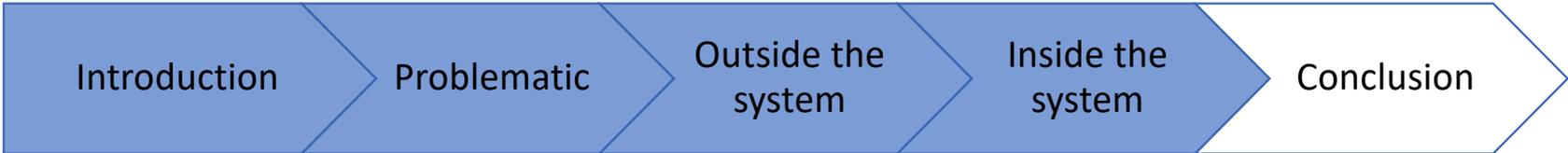
Mapping of tools



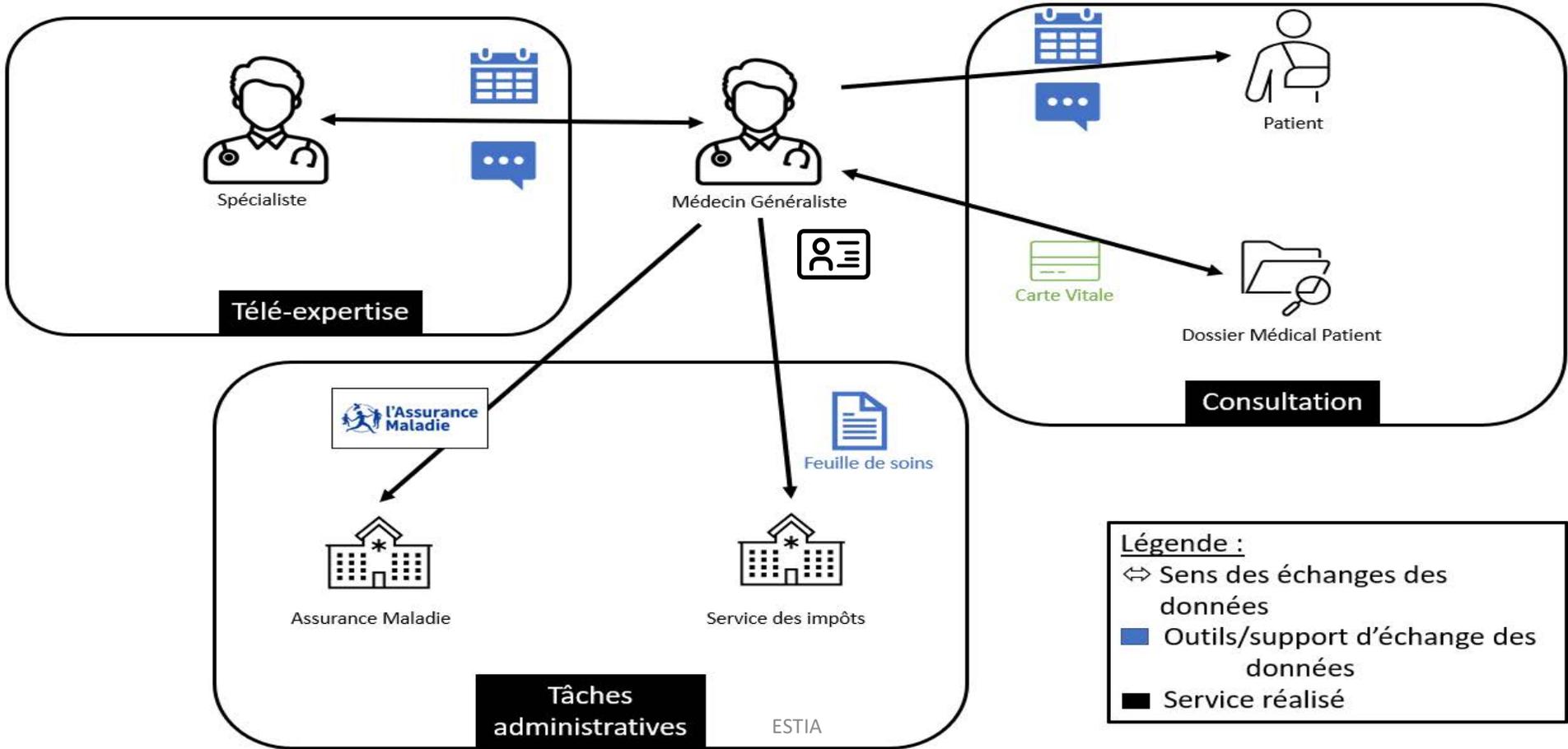


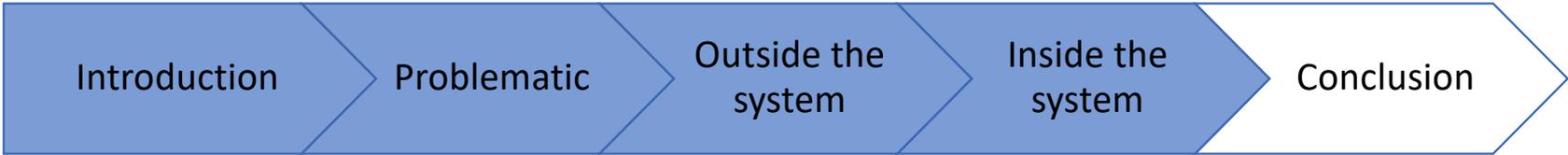
Analysis of the existing



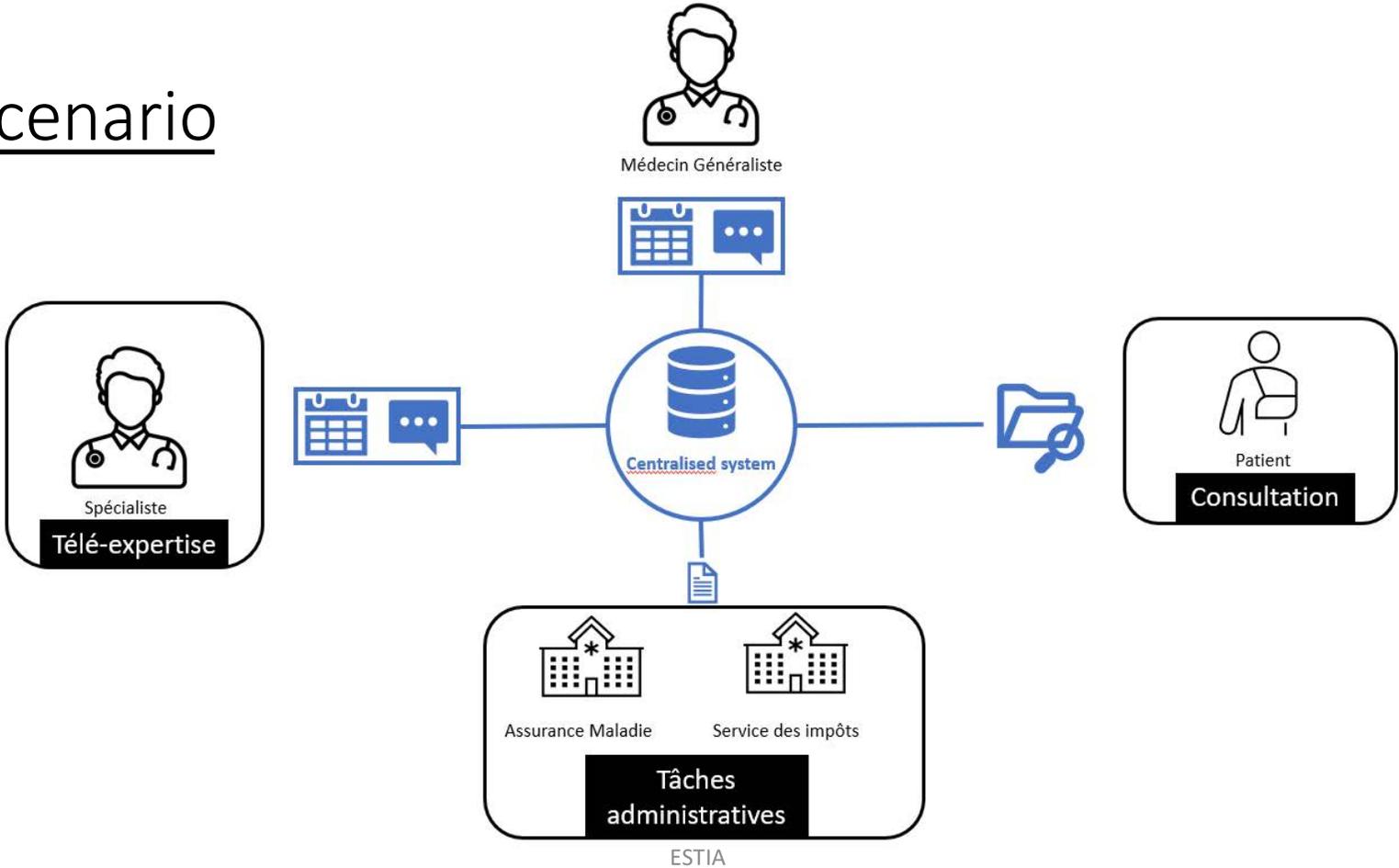


Mapping of the tasks in a simple way





To-Be scenario



Conclusion & Open-ended questions :

Do we really want to put the patient at the center of the system or the health care professional?



Will healthcare professionals welcome the idea of outsourcing all the scheduling and patient flow management tasks to a third party?